

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Sensus GmbH Ludwigshafen
Industriestraße 16
Ludwigshafen
67063
Germany

Holds Certificate No:

ITMS 735932

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT Service Management System of Sensus GmbH Ludwigshafen supporting the provision, management and operation of Managed Services (IaaS, PaaS, SaaS) of Sensus GmbH Ludwigshafen, Xylem Water Solutions Deutschland GmbH, and Xylem Water Solutions Nederland BV at the sites Dordrecht, The Netherlands, Ludwigshafen am Rhein and Langenhagen, Germany, to internal and external customers in EMEA, APAC and LATAM in accordance with the service catalogue as covered under the Business Management System.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2021-08-13

Effective Date: 2021-08-13

Latest Revision Date: 2021-08-13

Expiry Date: 2024-04-12



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Certificate No: **ITMS 735932**

Location	Registered Activities
Sensus GmbH Ludwigshafen Industriestraße 16 Ludwigshafen 67063 Germany	The IT Service Management System of Sensus GmbH Ludwigshafen supporting the provision, management and operation of Managed Services (IaaS, PaaS, SaaS) of Sensus GmbH Ludwigshafen, Xylem Water Solutions Deutschland GmbH, and Xylem Water Solutions Nederland BV at the sites Dordrecht, The Netherlands, Ludwigshafen am Rhein and Langenhagen, Germany, to internal and external customers in EMEA, APAC and LATAM in accordance with the service catalogue as covered under the Business Management System.
Xylem Water Solutions Nederland BV Pieter Zeemanweg 240 Dordrecht 3316 GZ The Netherlands	The IT Service Management System of Sensus GmbH Ludwigshafen supporting the provision, management and operation of Managed Services (IaaS, PaaS, SaaS) of Sensus GmbH Ludwigshafen, Xylem Water Solutions Deutschland GmbH, and Xylem Water Solutions Nederland BV at the sites Dordrecht, The Netherlands, Ludwigshafen am Rhein and Langenhagen, Germany, to internal and external customers in EMEA, APAC and LATAM in accordance with the service catalogue as covered under the Business Management System.
Xylem Water Solutions Deutschland GmbH Bayerstraße 11 Langenhagen 30855 Germany	The IT Service Management System of Sensus GmbH Ludwigshafen supporting the provision, management and operation of Managed Services (IaaS, PaaS, SaaS) of Sensus GmbH Ludwigshafen, Xylem Water Solutions Deutschland GmbH, and Xylem Water Solutions Nederland BV at the sites Dordrecht, The Netherlands, Ludwigshafen am Rhein and Langenhagen, Germany, to internal and external customers in EMEA, APAC and LATAM in accordance with the service catalogue as covered under the Business Management System.

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An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsigroup.com/ClientDirectory

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