

Workshop repair

EXPERT REPAIR AT OUR WORKSHOP



Prepare for repairs



All equipment requires maintenance or repair at some point. Whether dealing with an unexpected breakdown or replacing wear parts at a scheduled maintenance interval, Xylem ServiceCare provides all levels of repair for Xylem equipment - from minor repair to full overhaul. Depending on the nature of repair and the size of your equipment, we offer onsite repair and workshop repair services.

What it is

The regular overhaul and repair of machinery is needed when the component condition is degraded and cannot be remedied on site. This typically means the machine is dismantled in a specialist workshop facility, inspected and then rebuilt to the original specification.

How it works

Xylem operates a nationwide network of strategically located service centres. Using our extensive knowledge of water and wastewater systems, a qualified service technician provides quality repair at one of the service centre workshops. All of our workshops are equipped with specialized tools and standard parts inventory so that we can restore equipment operation to optimal performance according to design parameters.

Why it makes sense

Conducting workshop repairs at Xylem service centres contributes to savings in time, energy and money. You get convenient pick-up and delivery services and, if required, a rental unit to ensure continued plant operations.

Why Xylem TotalCare

When you work with Xylem TotalCare services, you get secure, optimal operations that come only with broad engineering expertise in water and wastewater.

- Cost-effective repair at our workshop
- Restore performance to original condition
- Upgrade for optimal performance
- Genuine parts
- Ex pump repairs to OEM standards and AEMT operating procedures
- All work is undertaken to established and audited standards against ISO 9001 & 14001 (Management Systems) and ISO 18001 (Occupational Health & Safety Management Systems)
- CHAS (Contractors Health & Safety Assessment Scheme) accredited
- CQMS Safety Scheme registered
- EXOR certified supplier
- Safety Management Advisory Service certified contractor
- Take advantage of testing services available
- Warranty

Case study

CHALLENGE: A sewage Flygt pump used in a municipal facility required evaluation and repair.

SOLUTION: Our qualified service personnel cleaned and tested the pump, then dismantled it for evaluation. A repair estimate was submitted for authorization of the repair. The pump was repaired using genuine Flygt spare parts, tested in our test tank and made available for pickup by the end user.

Price

Fees are based on an hourly rate or on a fixed price, depending on your needs. If you prefer to keep your maintenance costs down, please take a look at our maintenance contracts service.



Call 0800 009 3611

Email: ukservice@xyleminc.com