

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Sensus GmbH Ludwigshafen  
Industriestraße 16  
Ludwigshafen  
67063  
Germany

Holds Certificate No:

**ITMS 735932**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The design, provision, management, and operation of Managed Services (IaaS, PaaS, SaaS, including the management of cloud based IaaS) to customers worldwide in accordance with the service catalogue as covered under the Business Management System.

For and on behalf of BSI:



Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2021-08-13

Latest Revision Date: 2025-03-06

Effective Date: 2024-04-13

Expiry Date: 2027-04-12

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Location	Registered Activities
Sensus GmbH Ludwigshafen Industriestraße 16 Ludwigshafen 67063 Germany	The design, provision, management, and operation of Managed Services (IaaS, PaaS, SaaS, including the management of cloud based IaaS) to customers worldwide.
Xylem Water Solutions Nederland BV Pieter Zeemanweg 240 Dordrecht 3316 GZ The Netherlands	The design, provision, management, and operation of Managed Services (IaaS, PaaS, SaaS, including the management of cloud based IaaS) to customers worldwide.
Xylem Water Solutions Deutschland GmbH Bayerstraße 11 Langenhagen 30855 Germany	The design, provision, management, and operation of Managed Services (IaaS, PaaS, SaaS, including the management of cloud based IaaS) to customers worldwide.

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