

Preventive Maintenance Agreements

Leave the Upkeep to Us

Ensure maximum equipment uptime for the lowest overall cost.

What is a Preventive Maintenance Agreement (PMA)?

Our PMA is your worry-free solution. Our skilled field technicians meticulously inspect and service both Xylem and non-Xylem equipment, ensuring reliability. Fully customizable to meet your needs, predictable, cost-effective, and trouble-free operation. PMA guarantees no more unexpected disruptions or costly breakdowns

Why Xylem?

No one understands pumping and treatment systems better than Xylem. Our highly trained and experienced service technicians can take care of your entire system. Our service vehicles are fully equipped with all the tools required to carry out inspections and maintenance with professionalism and efficiency. If a service technician encounters an unusual problem that requires specialised support, they have fast and easy access to Xylem's global network of experts.

We offers maintenance packages for:



Wastewater or Stormwater



Pumping Stations



Aeration Equipment Servicing



UV & Ozone Servicing



Sewage Treatment Plants



Grease Separators



Booster and Transfer Sets



Monitoring and Control



Rental



HVAC Pumps



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	SILVER	GOLD	PLATINUM
AGREEMENT LENGTH OPTIONS	12 MONTHS	12 MONTHS	12 MONTHS
SCHEDULED SERVICE VISIT(S)	6	12	12
BREAKDOWN ATTENDANCE*	✓	✓	✓ ***
24/7 REMOTE SUPPORT	✓	✓	✓
SPARE PARTS DISCOUNT	Not available	5%	10%
WARRANTY ON SPARE PARTS**	12 MONTHS	12 MONTHS	12 MONTHS
WARRANTY ON REPAIRS	12 MONTHS	12 MONTHS	12 MONTHS
ANNUAL 1-DAY ONSITE OPERATIONAL TRAINING	CHARGEABLE	✓	✓
HEALTH ASSESSMENT	CHARGEABLE	ONCE A YEAR	ONCE A YEAR

Note: all services provided by Xylem shall be quoted with genuine OEM parts.

*Within 24 hours.

**If parts are installed by Xylem's authorised personnel.

***Within 6 hours (during office hours) and 4 hours (outside of office hours).

Xylem ['zīləm]

- 1) The tissue in plants that brings water upward from the roots;
- 2) a leading global water technology company.

We're a global team unified in a common purpose: creating advanced technology solutions to the world's water challenges. Developing new technologies that will improve the way water is used, conserved, and re-used in the future is central to our work. Our products and services move, treat, analyze, monitor and return water to the environment, in public utility, industrial, residential and commercial building services settings. Xylem also provides a leading portfolio of smart metering, network technologies and advanced analytics solutions for water, electric and gas utilities. In more than 150 countries, we have strong, long-standing relationships with customers who know us for our powerful combination of leading product brands and applications expertise with a strong focus on developing comprehensive, sustainable solutions.



xylem.com/sea

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xylem
Let's Solve Water