

# Community impact



Through our global corporate social responsibility program, Xylem Watermark, we work with non-profit partners to provide education and equitable access to clean water and sanitation to support healthy living and build resilient communities.

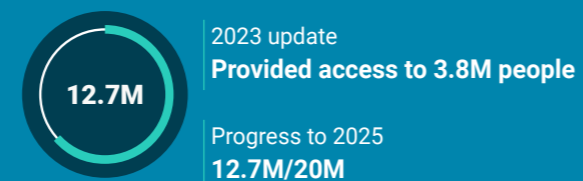
We encourage our employees, customers, supply chain partners, and other business partners to join us in working toward our purpose. In 2023, legacy Xylem employees in 56 countries volunteered more than 184,000 hours, a record 89% participation rate. Colleagues participated in skills-based volunteering initiatives, designed and implemented WASH solutions for underserved communities, and built capacity through training and mentoring.

[Learn more and join us!](#)



## Progress towards our 2025 Community Sustainability Goals in 2023

Provide access to clean water and sanitation solutions for at least 20 million people living at the base of the global economic pyramid



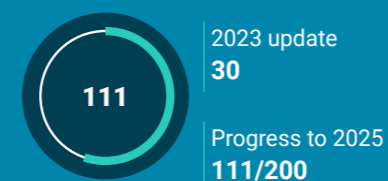
Engage at least 95% of Xylem employees in volunteer activities



Provide 15 million people with water education to improve quality of life and raise awareness of water issues



Deploy humanitarian aid to 200 areas affected by water-related natural disasters



## WASH access

The world is facing water scarcity crises, affecting approximately 1.42 billion people, including 450 million children living in areas with high water vulnerability.

We prioritize climate-resilience initiatives aimed at providing WASH access, thereby mitigating related climate impacts. In 2023 we supported projects in 38 countries that brought improvements to WASH infrastructure in hospitals, schools, and households, especially for vulnerable populations and people who have been displaced by conflict and disasters.

### Driving WASH access:

- With non-profit partner Mercy Corps, we supported a project to rehabilitate and construct WASH facilities at Al Fao District Hospital and Renal Center in Sudan which serves 330,000+ people annually.
- In collaboration with our non-profit partner Americares and the local organization Aqueducks, we delivered clean water from Kramatorsk to several remote villages in Donetsk Oblast, Ukraine, including Siversk and Toretsk, which have been severely affected by the Russian invasion.
- Also in collaboration with our partner Americares, we expanded a program targeting flood-prone areas in low-lying municipalities of Luzon, the main island of the Philippines.

While the need for improved water and sanitation services is most acute in developing regions of the world, it extends beyond these localities. For instance, it is estimated that in the United States alone, 2.2 million people lack access to safe drinking water and sanitation.<sup>1</sup>

- We published our [Solving Water in Rural America report](#), highlighting the increasing challenges rural communities in the United States face due to limited water access and poor water quality. It presents the full scope of the rural water crisis and the tangible steps individuals, government bodies, and organizations can take to address this crisis.

## Water awareness and education

For any water solution to be effectively implemented and sustained, communities must value clean, safe water and take ownership of the project. Our partnerships educate and empower communities to adopt responsible water, sanitation, and hygiene practices.

In 2023, we reached 3.3 million people with targeted water education initiatives through several key initiatives:

- Investing continually in long-term partnerships with global organizations such as UNICEF.
- Encouraging our employees to volunteer as educators and facilitating opportunities for them to connect with students of all ages.
- Leveraging our long-term partnership with Manchester City Football Club and their influential sportsmen and women, to spread important water-related messages to diverse audiences worldwide.

## Youth engagement

[Xylem Ignite](#), our comprehensive youth-focused program, fosters the growth of young talent through mentorship, skills development, and opportunities for innovation, supports youth-led water initiatives within communities, and elevates youth representation in leadership roles.

One way we're empowering young people: The Xylem Global Student Innovation Challenge attracted over 1,000 students from 78 countries to analyze the water impact of green hydrogen, move from awareness to action on water issues, prevent waterway pollution using data science, and consider the water-energy-emissions nexus in buildings. Winners received a share of a \$20,000 prize and entered Xylem's Ignite Innovation Incubator program, supporting them in scaling their solutions.

**>10,000**  
students engaged in youth programming

<sup>1</sup> [Squarespace](#)

# Our impact around the world

## Humanitarian disaster response

Access to safe WASH resources in the aftermath of a disaster saves lives, as does technology that safely transports water to make affected communities accessible to humanitarian workers. It is also important that resources are directed at making vulnerable communities more resilient in the long term to reduce the risk of future disasters.

With a global network of experienced employees and partners, we use our distinctive expertise and resources to respond quickly to communities in peril, often in regions where our own employees live and work.

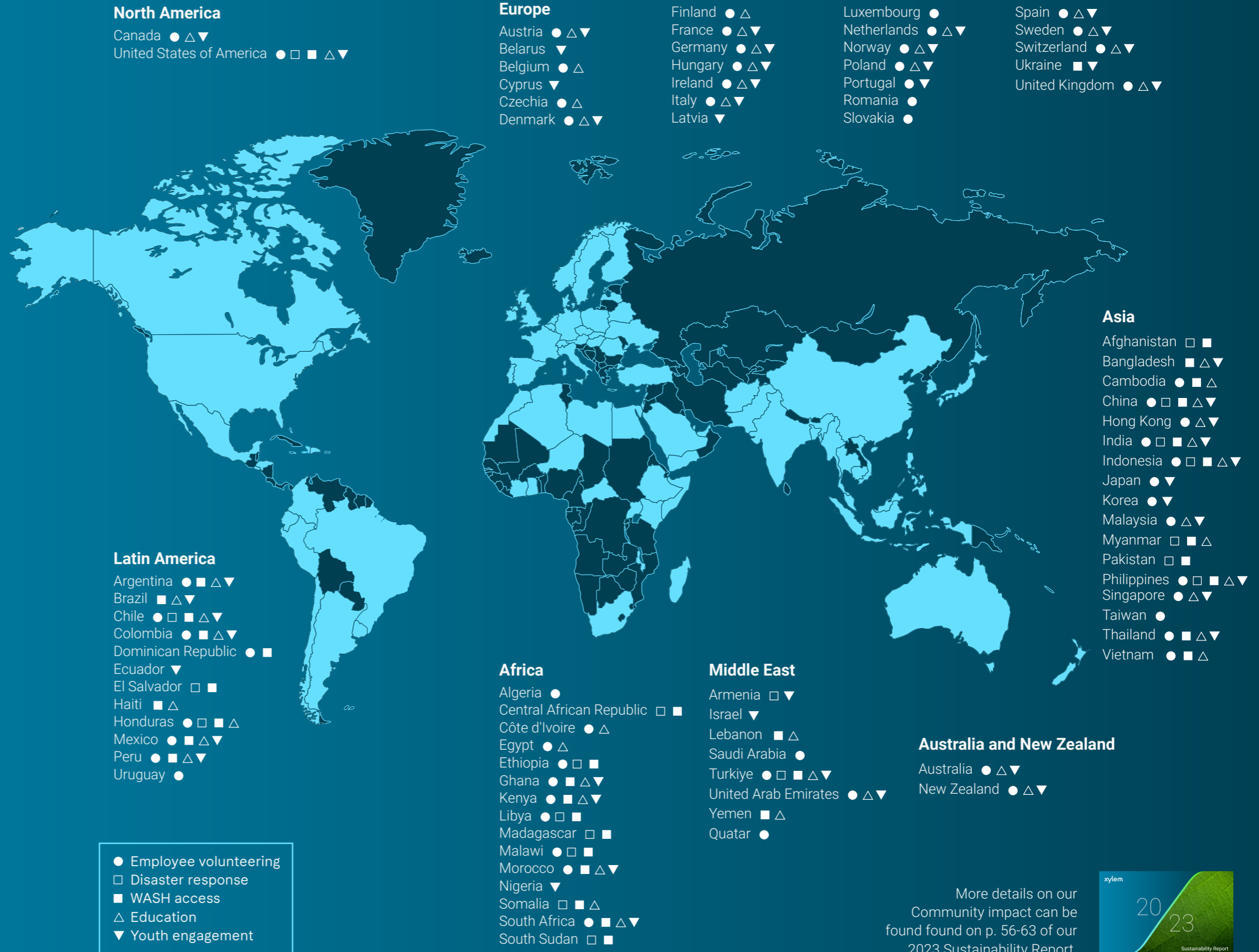
### Our aid and response efforts included:

- Deploying in-kind technology, such as pumping and treatment solutions that treat contaminated water.
- Mobilizing community-led volunteer initiatives involving our employees and partners, including the collection and donation of critical supplies, active participation in rebuilding effort, and more.
- Funding preparedness and resilience efforts in collaboration with non-profit partners like Mercy Corps

Read more about our humanitarian disaster response efforts [here](#)

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disaster areas provided with humanitarian aid in 2023



More details on our Community impact can be found on p. 56-63 of our [2023 Sustainability Report](#).

